NDSU NORTH DAKOTA STATE UNIVERSITY

STUDENT FOCUSED • LAND GRANT • RESEARCH UNIVERSITY

Accounting Service Center

Supporting College of Agriculture:

NDSU.Accounting.ASC.Portfolio1@ndsu.edu

Supporting College of Arts and Sciences:

NDSU.Accounting.ASC.Portfolio2@ndsu.edu

Supporting Colleges of Engineering, Business, Health & Human Services:

NDSU.Accounting.ASC.Portfolio3@ndsu.edu

Supporting Provost's Office, Grad School & Non-Academic Units:

NDSU.Accounting.ASC.Portfolio4@ndsu.edu

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STATE UNIVERSITY

Note: Please include Dept # in subject line for routing

Website links:

Accounting Service Center

https://www.ndsu.edu/accounting/accounting_service_center/

Business Centers:

https://www.ndsu.edu/accounting/business_centers/

Purchasing

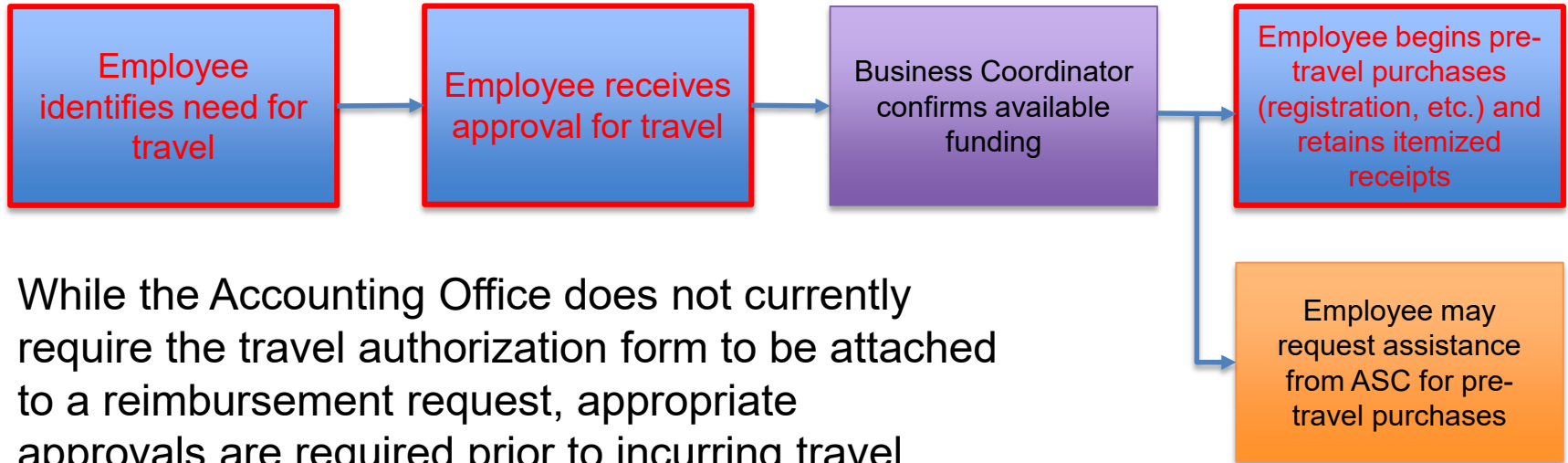Old Main 17 | Phone (701) 231-8346

Stacey Winter – Director

Casie Ewalt – Procurement Officer

Jane Busko – Procurement Officer

Process Flow: Pre-travel

Employee identifies need for travel → Employee receives approval for travel → Business Coordinator confirms available funding → Employee begins pre-travel purchases (registration, etc.) and retains itemized receipts

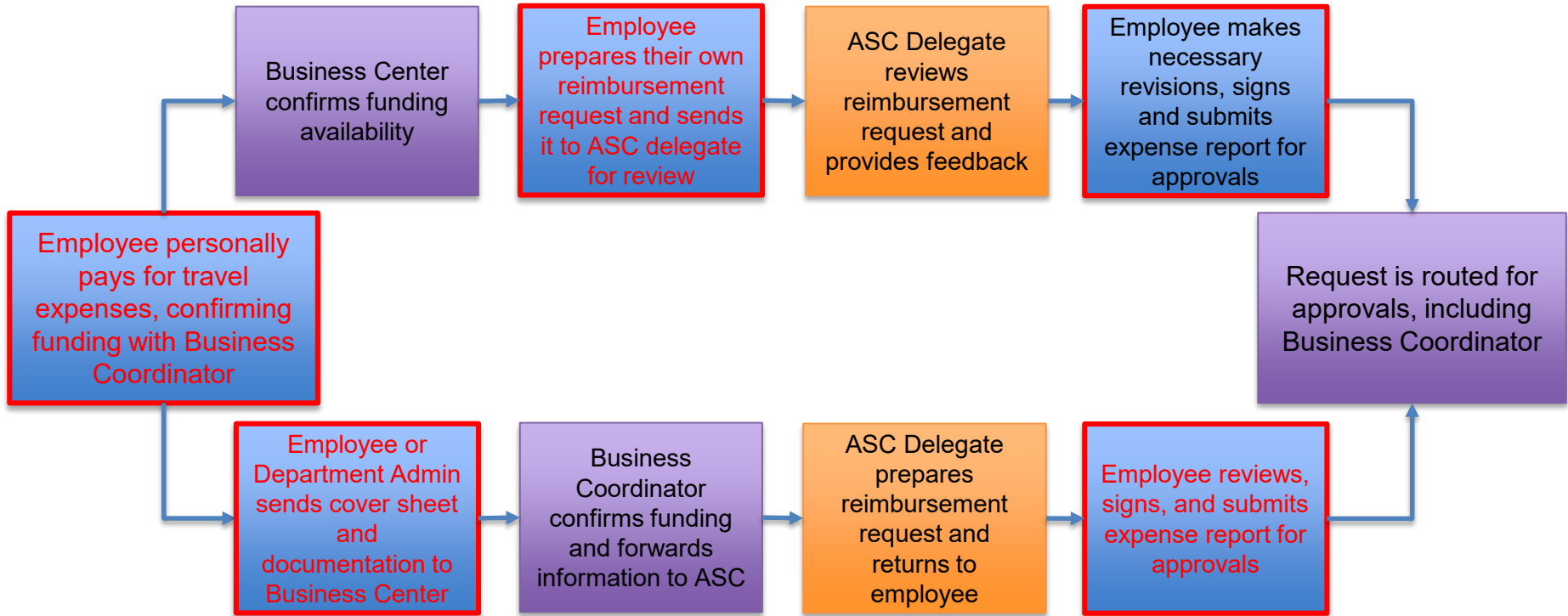Employee may request assistance from ASC for pre-travel purchases

While the Accounting Office does not currently require the travel authorization form to be attached to a reimbursement request, appropriate approvals are required prior to incurring travel expenses.

Travel Authorization - out of state
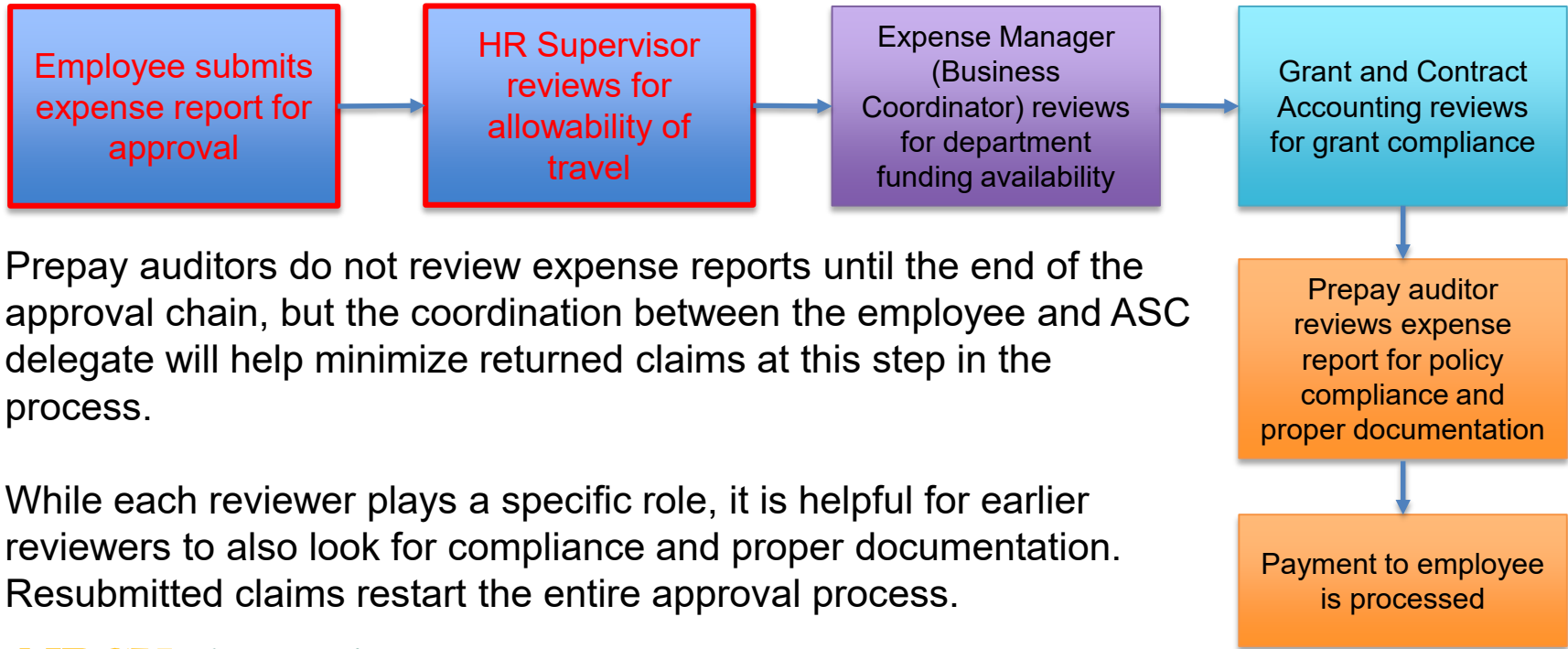
Things to Remember: Pre-Travel

- The most economical form of travel can be reimbursed. Do a price comparison showing the cost-benefit prior to booking a rental car or airfare reservation from an alternate location. Include this comparison with your reimbursement or P-Card documentation. Pre-authorization requests can be sent to NDSU.Accounting.Travel@ndsu.edu.

- Airfare is limited to main cabin economy flight, one checked and one carry-on bag. Proof is required showing it was the only option available if premium economy/business/first class or seats with an additional charge are purchased.

- We are unable to pay for refundable airfare or trip insurance.

- If in-state lodging cannot be found at 90% of the GSA rate, prior authorization from NDSU.Accounting.Travel@ndsu.edu is required before reserving a room. Three lodging facilities must be contacted; the lowest available rate will be reimbursed, regardless of which hotel is selected. Additional fees (safe, room service, mini-bar, bottled water etc.) are not allowed.

- Accounting Service Center will not charge hotel rooms to their P-Cards on behalf of others.

Process Flow: Reimbursement

Business Center confirms funding availability

Employee prepares their own reimbursement request and sends it to ASC delegate for review

ASC Delegate reviews reimbursement request and provides feedback

Employee makes necessary revisions, signs and submits expense report for approvals

Employee personally pays for travel expenses, confirming funding with Business Coordinator

Request is routed for approvals, including Business Coordinator

Employee or Department Admin sends cover sheet and documentation to Business Center

Business Coordinator confirms funding and forwards information to ASC

ASC Delegate prepares reimbursement request and returns to employee

Employee reviews, signs, and submits expense report for approvals

Delegates are trained in allowable expenses and documentation rules; working with a delegate will reduce the likelihood of a report being returned for corrections. Delegates only receive notification of returned reports they create.

Process Flow: Approvals

```
┌──────────────────┐     ┌──────────────────┐     ┌──────────────────┐     ┌──────────────────┐
│ Employee submits │ ──> │  HR Supervisor   │ ──> │ Expense Manager  │ ──> │ Grant and Contract│
│ expense report   │     │  reviews for     │     │   (Business      │     │ Accounting reviews│
│ for approval     │     │  allowability of │     │ Coordinator)     │     │ for grant        │
│                  │     │  travel          │     │ reviews for      │     │ compliance       │
│                  │     │                  │     │ department       │     │                  │
│                  │     │                  │     │ funding          │     │                  │
│                  │     │                  │     │ availability     │     │                  │
└──────────────────┘     └──────────────────┘     └──────────────────┘     └──────────────────┘
                                                                                    │
                                                                                    ▼
                                                                           ┌──────────────────┐
                                                                           │ Prepay auditor   │
                                                                           │ reviews expense  │
                                                                           │ report for policy│
                                                                           │ compliance and   │
                                                                           │ proper           │
                                                                           │ documentation    │
                                                                           └──────────────────┘
                                                                                    │
                                                                                    ▼
                                                                           ┌──────────────────┐
                                                                           │ Payment to       │
                                                                           │ employee is      │
                                                                           │ processed        │
                                                                           └──────────────────┘
```

Prepay auditors do not review expense reports until the end of the approval chain, but the coordination between the employee and ASC delegate will help minimize returned claims at this step in the process.

While each reviewer plays a specific role, it is helpful for earlier reviewers to also look for compliance and proper documentation. Resubmitted claims restart the entire approval process.

Common errors or missed items

- Missing documentation, especially flight credits and signed student travel form

- Missing dates, location or business purpose

- Missing departure/arrival times, particularly when not traveling by air

- Missing Uber/Lyft information (time and address from/to or map with route)

- Incorrect/incomplete banquet forms

- Meals claimed that were provided by another source (hotel/conference)

- Comparison data

- Documentation justifying additional expense (eg: airline seat charges when no other option available)

Other Travel Notes

- The Accounting Service Center is allowed ten business days on all requests. While we often complete requests faster than this, please do not expect a turnaround of 1-2 days.

- Sharing a hotel room may cause the rate to go slightly over the state rate. This is acceptable if both parties are NDSU employees traveling for NDSU business purposes.

- A banquet calculator is in draft form, with the intent to post it to the ASC website in the near future.

- The $5.00 limit on tips for transportation services (Taxi, Uber, etc.) is per policy, but a review has been requested.

- Transportation to/from meals is considered a personal expense and included in the per diem allotments for meals.

- The ASC will cross-reference travel expenses with P-Card records for overlapping documentation. While we may still need information from you, we are reducing redundant information requests to the extent possible.

- Delegates only receive notification of returned requests when they create the report.

Related Forms: Travel

<u>Travel Forms:</u>

- **[Cover Sheet - Travel Expense](#)**

- **[In-State Travel Agenda/Meeting Documentation](#)**

- **[Travel Authorization - Out-of-State](#)**

- **[Cover Sheet - Multiple Location Travel Expense](#)**

- **[Travel Advance Request](#)**

- **[Travel - Student Payment](#)**

- **[Travel - Quick Reference Guide](#)**

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Note: Reimbursement request cover letter form is pending; use the current department sheet or contact ASC for example from another department.

Documentation Requirements (1/3)

Supporting documentation must be provided by the individual requesting reimbursement.

Documentation Requirements (2/3)

Department administrative or academic staff may help organize receipts before turning the documentation over to Business Center for funding information.

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Documentation Requirements (3/3)

If funding information is already provided, the documentation packet can be sent directly to the Accounting Service Center for delegate services.

Travel and Expense Questions?

Purchasing

Process Flow and Handoffs

Process Flow – Purchases > $10k

Employee contacts Business Coordinator to start the process → BC assists employee with preparation of bid request form, or alternate procurement form → Purchasing creates the PO and reviews the vendor → Purchasing works with the department to order the item(s) → Business Coordinator monitors the encumbrance to ensure items are received.
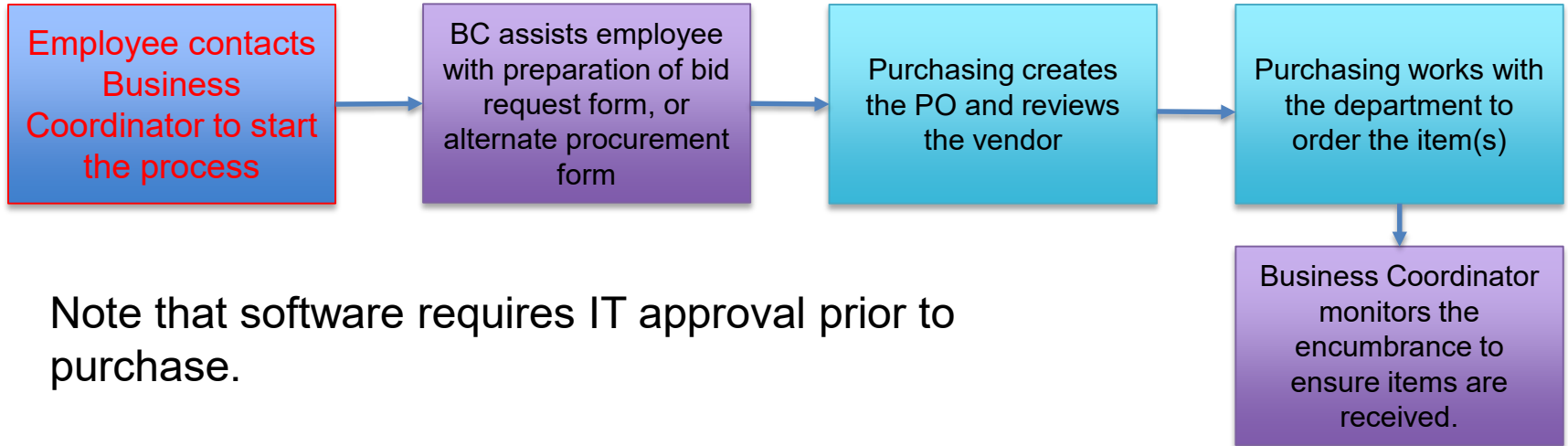
Note that software requires IT approval prior to purchase.

Departments must work with purchasing on all purchases over $10,000.

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Purchase Requisition
Alternate Procurement Request

Process Flow – Receiving > $10k

Business Coordinator monitors the encumbrance to ensure items are received. → Department notifies Business Coordinator of received items → Business Center initiates receiving report and attaches all order and inventory document → Business Center forwards receiving report and inventory documents for payment → Specially trained ASC staff will enter receiving reports into Peoplesoft

Payment may be made by entry into PeopleSoft for payment or by Procurement Card. The process flows for each method are outlined in the next two slides

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Receiving Report
Fixed Assets Inventory Document

Process Flow – ASC Orders for Delivery < $10k
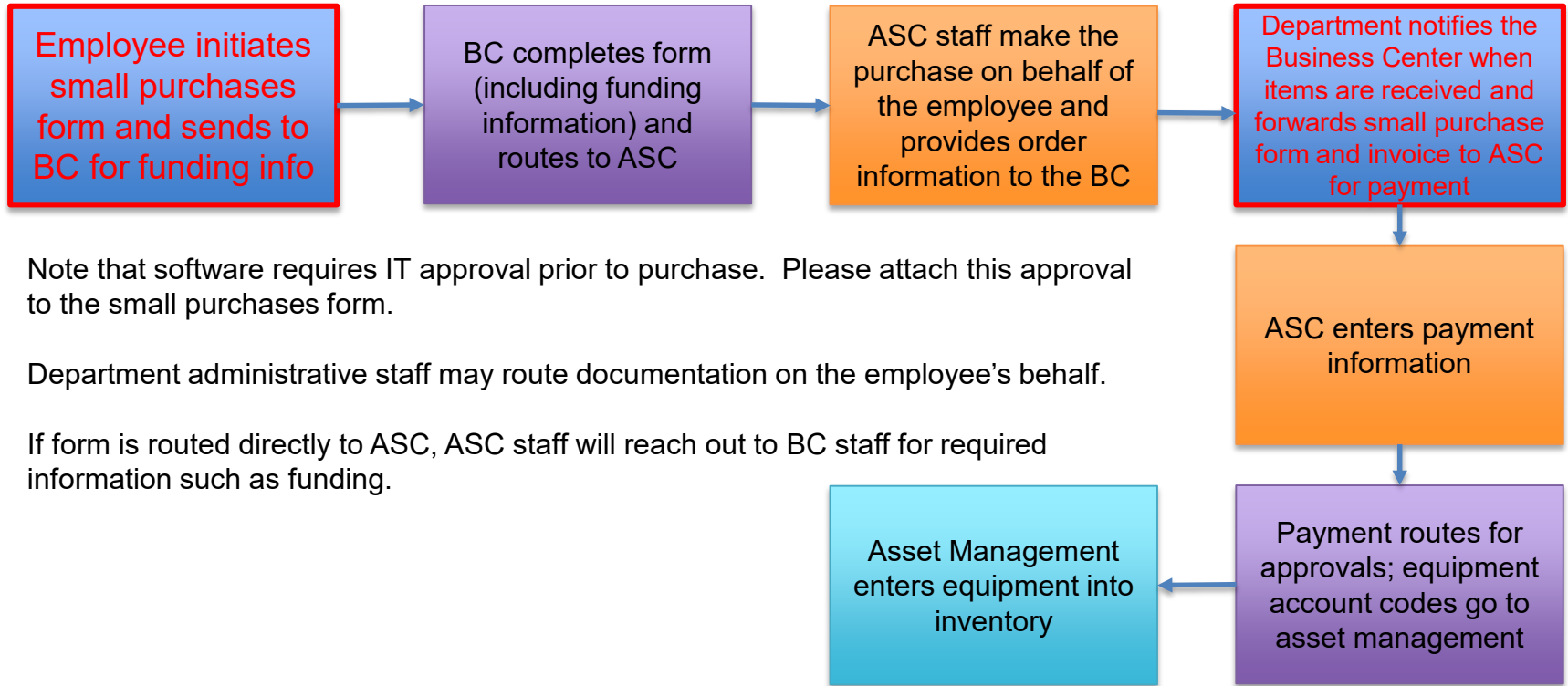
Employee initiates small purchases form and sends to BC for funding info

→

BC completes form (including funding information) and routes to ASC

→

ASC staff make the purchase on behalf of the employee and provides order information to the BC

→

Department notifies the Business Center when items are received and forwards small purchase form and invoice to ASC for payment

↓

ASC enters payment information

↓

Payment routes for approvals; equipment account codes go to asset management

←

Asset Management enters equipment into inventory

Note that software requires IT approval prior to purchase. Please attach this approval to the small purchases form.

Department administrative staff may route documentation on the employee's behalf.

If form is routed directly to ASC, ASC staff will reach out to BC staff for required information such as funding.

Small Purchase Order - Under $10k

Process Flow – Employee Local Purchases < $10k
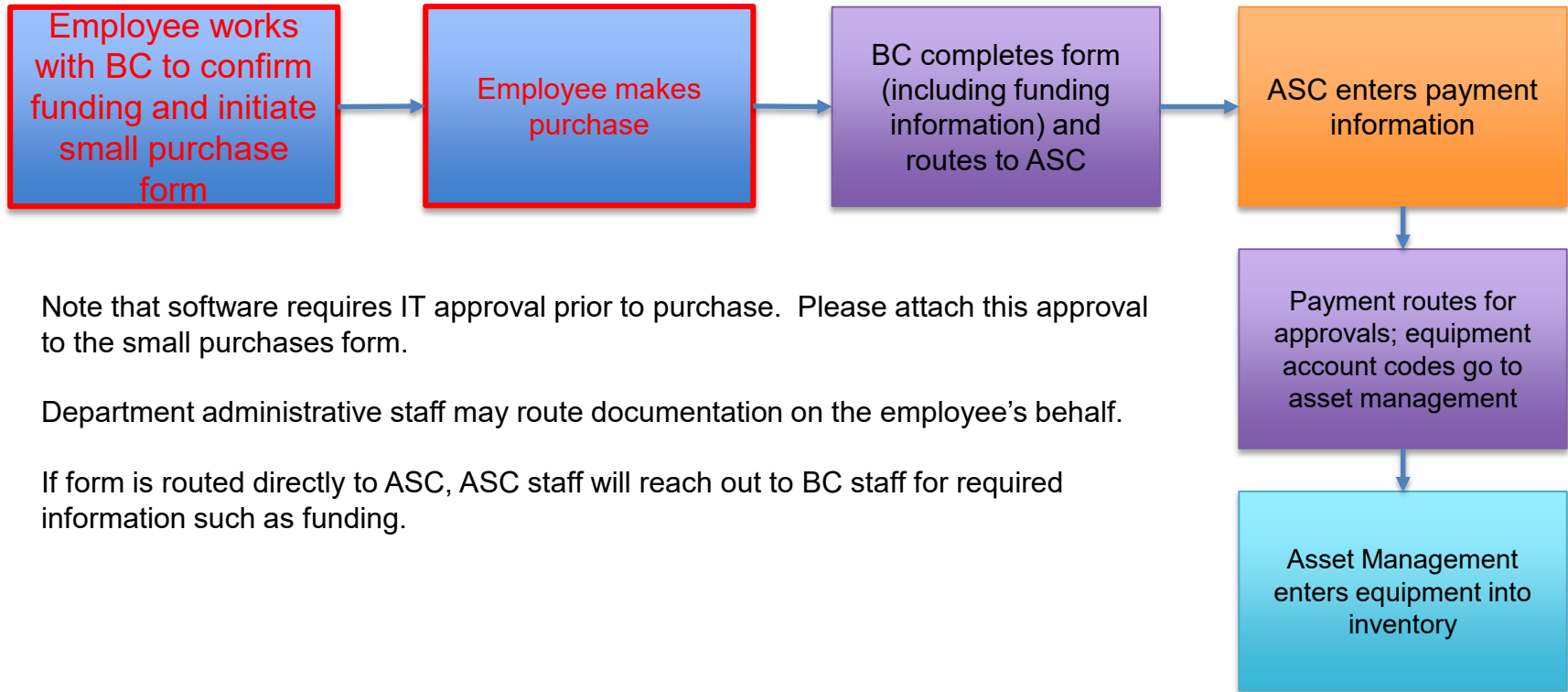
Employee works with BC to confirm funding and initiate small purchase form → **Employee makes purchase** → **BC completes form (including funding information) and routes to ASC** → **ASC enters payment information**

ASC enters payment information ↓ **Payment routes for approvals; equipment account codes go to asset management** ↓ **Asset Management enters equipment into inventory**

Note that software requires IT approval prior to purchase. Please attach this approval to the small purchases form.

Department administrative staff may route documentation on the employee's behalf.

If form is routed directly to ASC, ASC staff will reach out to BC staff for required information such as funding.

Small Purchase Order - Under $10k

Process Flow – Employee Delivery Orders < $10k

```
┌─────────────────┐     ┌─────────────────┐     ┌─────────────────┐     ┌─────────────────┐
│ Employee works  │     │                 │     │ BC completes    │     │ Department      │
│ with BC to      │ ──► │ Employee makes  │ ──► │ form (including │ ──► │ notifies the    │
│ confirm funding │     │ purchase        │     │ funding         │     │ Business Center │
│ and initiate    │     │                 │     │ information)    │     │ when items are  │
│ small purchase  │     │                 │     │ and hold until  │     │ received and    │
│ form            │     │                 │     │ items are       │     │ sends them      │
└─────────────────┘     └─────────────────┘     │ received        │     │ invoice         │
                                                 └─────────────────┘     └─────────────────┘
```

Note that software requires IT approval prior to purchase. Please attach this approval to the small purchases form.

Department administrative staff may route documentation on the employee's behalf.

If form is routed directly to ASC, ASC staff will reach out to BC staff for required information such as funding.

BC forwards invoice and small purchase form to ASC for payment

Asset Management enters equipment into inventory ◄── **Payment routes for approvals; equipment account codes go to asset management** ◄── **ASC enters payment information**

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Small Purchase Order - Under $10k

Process Flow – Invoices Received

```
┌─────────────────┐      ┌─────────────────┐      ┌─────────────────┐      ┌─────────────────┐
│ Department      │      │ BC attaches     │      │                 │      │ Payment routes  │
│ receives invoice│ ───▶ │ Small Purchase  │ ───▶ │ ASC enters      │ ───▶ │ for approvals;  │
│ and routes to   │      │ Form (including │      │ payment         │      │ equipment       │
│ Business Center │      │ funding         │      │ information     │      │ account codes   │
│                 │      │ information) and│      │                 │      │ go to asset     │
│                 │      │ routes to ASC   │      │                 │      │ management      │
└─────────────────┘      └─────────────────┘      └─────────────────┘      └─────────────────┘
                                                                                    │
                                                                                    ▼
                                                                           ┌─────────────────┐
                                                                           │ Asset Management│
                                                                           │ enters equipment│
                                                                           │ into inventory  │
                                                                           └─────────────────┘
```

If form is routed directly to ASC, ASC staff will reach out to BC staff for required information such as funding.
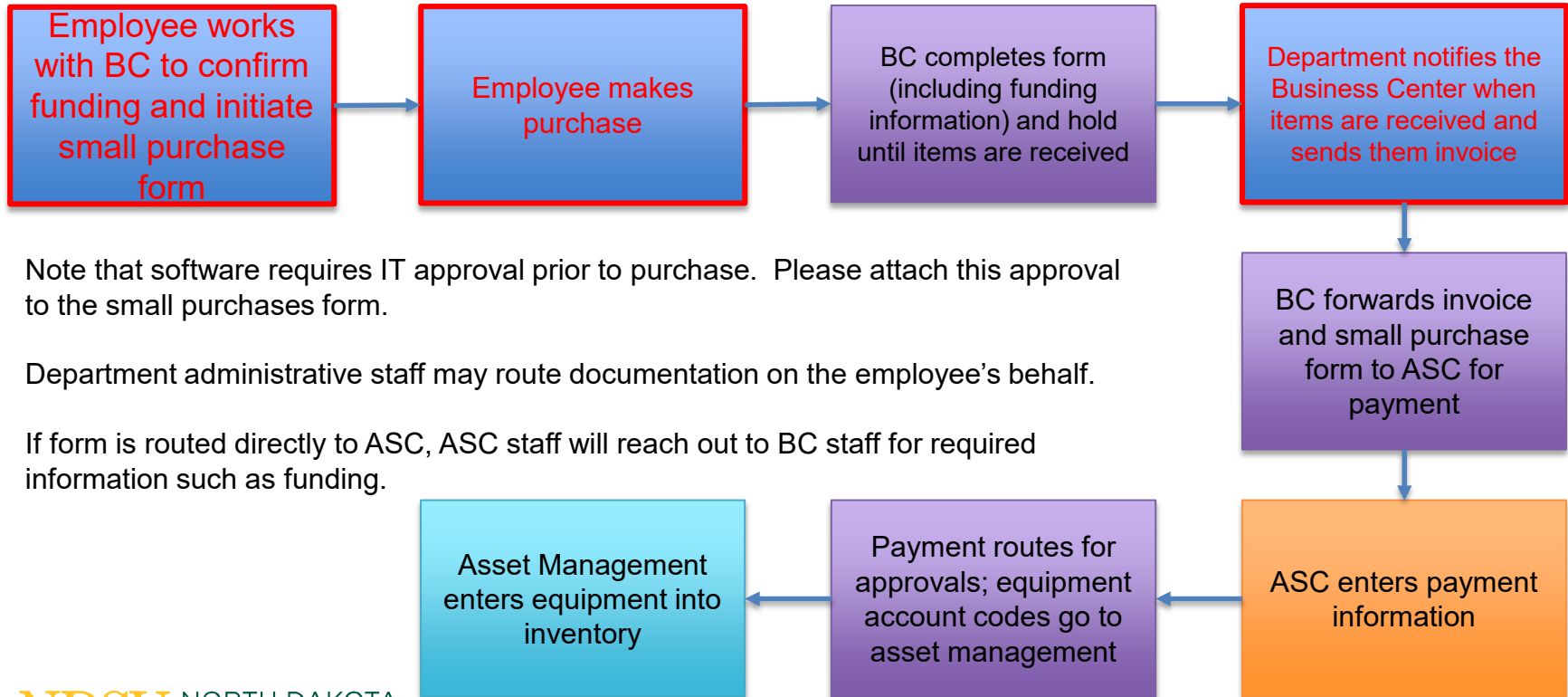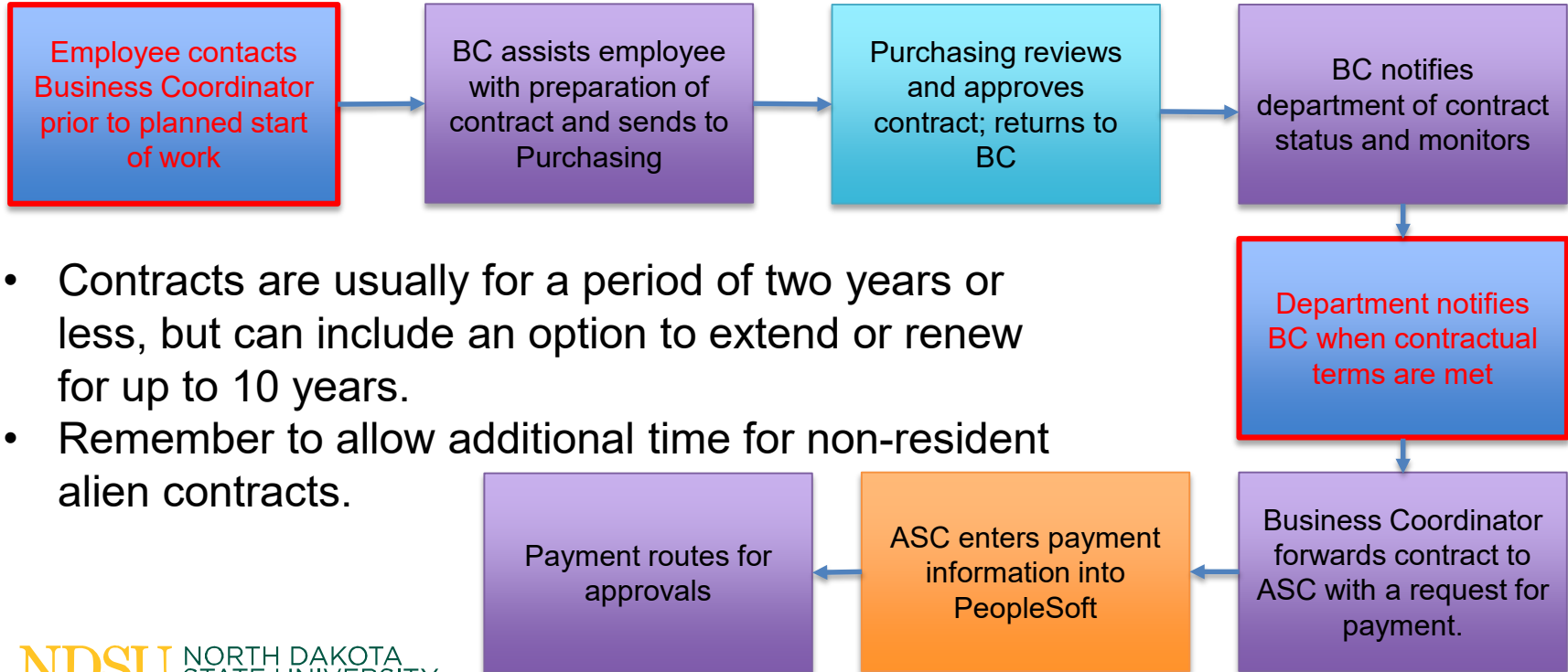
Small Purchase Order - Under $10k

Process Flow – Contracts > $10k

Employee contacts Business Coordinator prior to planned start of work → BC assists employee with preparation of contract and sends to Purchasing → Purchasing reviews and approves contract; returns to BC → BC notifies department of contract status and monitors → Department notifies BC when contractual terms are met → Business Coordinator forwards contract to ASC with a request for payment. → ASC enters payment information into PeopleSoft → Payment routes for approvals

- Contracts are usually for a period of two years or less, but can include an option to extend or renew for up to 10 years.
- Remember to allow additional time for non-resident alien contracts.

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Additional Information

Please allow ten business days from time of receipt by Accounting Service Center for us to process any requests. We will often complete activities much faster than this, but please do not expect an immediate turn around.

Purchasing Questions?

Questions?