

Business Need

Noridian Healthcare Solutions provides healthcare insurance services for Medicare and is required to report productivity data. The goal of this project was to enhance the user experience for staff and leaders by implementing cloud-based technology for tracking and reporting.



Healthcare Solutions

Noridian Healthcare Solutions, LLC

Current Process

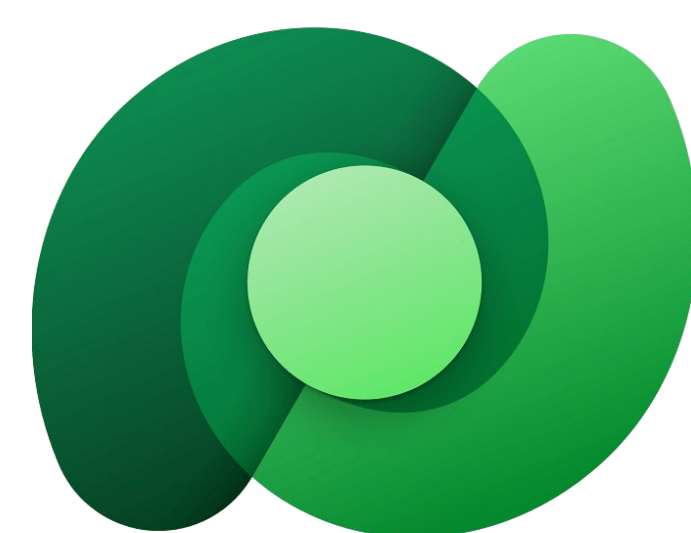


Employee manually enters tasks they have completed into an Excel sheet. Also used by management for reporting & data analysis.



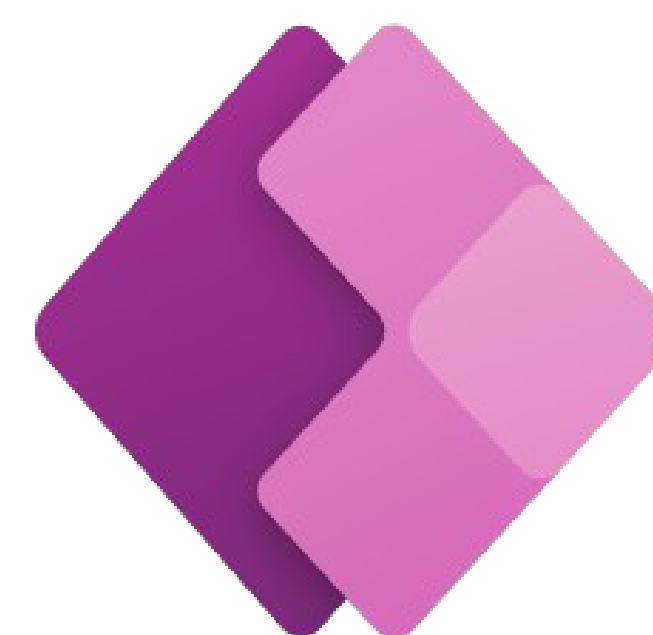
Excel sheet is imported into an Access database to store data.

Solution



Dataverse is used for storing employee tasks.

- Task table stores tasks that are logged by the user
- Loggable Task table stores all available tasks



Power Apps is used to log employee tasks.

- Personalized employee dashboard
- Task logging screen
- Admin screen to add and edit Loggable Task table



Data is taken from Dataverse, and reports on employee productivity are created using Power BI.

- Employee statistics are displayed through a generated report

Created On	Created By	Task Tick	Task Name	Task Time	Task Type
4/21/2023 8:34 AM	Haley Specht	2.00	AFO - Custom	20.00	SF
4/20/2023 12:36 PM	Haley Specht	9.00	CEC	70.00	SF
4/20/2023 12:26 PM	Franz Mendoza	3.00	Breaks	59.00	NPTO
4/20/2023 12:21 PM	Haley Specht	0.50	CMS Referrals	20.00	SF
4/20/2023 11:56 AM	Haley Specht	5.00	Other Attempts	60.00	SF
4/20/2023 11:56 AM	Haley Specht	3.00	Congressionals	40.00	SW
4/20/2023 11:55 AM	Haley Specht	6.00	Tracking/Monitoring	80.00	SF
4/20/2023 10:46 AM	Haley Specht	5.00	CMS Referrals	90.00	SF
4/19/2023 10:20 PM	Alexis Schock	2.00	Diabetic Supplies	40.00	SF
4/18/2023 11:49 AM	Jake Anderson	2.00	CEC	20.00	SF
4/18/2023 11:20 AM	Franz Mendoza	2.00	Letter Review	3.00	SF
4/18/2023 10:53 AM	Jake Anderson	4.00	Redetermination Reversals	33.00	SW
4/18/2023 10:53 AM	Jake Anderson	5.00	Letter Review	66.00	SF
4/17/2023 8:37 PM	Jake Anderson	3.00	Weekly QA	4.00	SW
4/17/2023 8:34 PM	Jake Anderson	4.00	Specialty Case Manager	5.00	SW
4/17/2023 8:27 PM	Jake Anderson	5.00	CERT Misc	5.00	SW
4/17/2023 8:21 PM	Jake Anderson	4.00	Specialty Case Manager	4.00	SW
4/17/2023 8:15 PM	Jake Anderson	4.00	Specialty Case Manager	4.00	SW

