Dr. JoAnn Moody Mentoring Students: Good and Bad Practices September 21st, 2010

Attendance

146 individuals attended and 121 completed evaluations.

• Five individuals reported being staff members, 100 individuals reported being faculty, 9 individuals reported they were administrators, 4 reported they were "other," and 4 did not report their role at NDSU

Quantitative Results from the Evaluation Form

I will be able to use the information that I learned today in my work at NDSU

| | | Frequency | Percent | Cumulative Percent |
|-------|-------------------|-----------|---------|--------------------|
| Valid | Strongly Disagree | 4 | 3.3 | 3.3 |
| | Disagree | 13 | 10.7 | 14.2 |
| | 2.50 | 1 | .8 | 15.0 |
| | Agree | 65 | 53.3 | 69.2 |
| | Strongly Agree | 37 | 30.3 | 100.0 |
| | Missing Data | 2 | 1.6 | |
| Total | | 122 | 100.0 | |

I feel I have acquired new skills, information, or understanding about mentoring students.

| | | Frequency | Percent | Cumulative Percent |
|-------|-------------------|-----------|---------|--------------------|
| Valid | Strongly Disagree | 6 | 4.9 | 5.0 |
| | Disagree | 17 | 13.9 | 19.0 |
| | 2.50 | 1 | .8 | 19.8 |
| | Agree | 74 | 60.7 | 81.0 |
| | Strongly Agree | 23 | 18.9 | 100.0 |
| | Missing Data | 1 | .8 | |
| Total | | 122 | 100.0 | |

I will be able to implement new strategies and knowledge as a result of my participation in this lecture.

| | | Frequency | Percent | Cumulative Percent |
|-------|-------------------|-----------|---------|--------------------|
| Valid | Strongly Disagree | 6 | 4.9 | 5.0 |
| | Disagree | 18 | 14.8 | 20.2 |
| | Agree | 73 | 59.8 | 81.5 |
| | Strongly Agree | 22 | 18.0 | 100.0 |
| | Missing Data | 3 | 2.5 | |
| Total | | 122 | 100.0 | |

I would recommend this lecture series to others

| | | Frequency | Percent | Cumulative Percent |
|-------|-------------------|-----------|---------|--------------------|
| Valid | Strongly Disagree | 4 | 3.3 | 3.4 |
| | Disagree | 18 | 14.8 | 18.8 |
| | Agree | 58 | 47.5 | 68.4 |
| | Strongly Agree | 37 | 30.3 | 100.0 |
| | Missing Data | 5 | 4.1 | |
| Total | | 122 | 100.0 | |

Rate the overall quality of this lecture

| | | Frequency | Percent | Cumulative Percent |
|-------|---------------|-----------|---------|--------------------|
| Valid | Poor | 5 | 4.1 | 4.4 |
| | Below Average | 10 | 8.2 | 13.2 |
| | Average | 48 | 39.3 | 55.3 |
| | Above Average | 39 | 32.0 | 89.5 |
| | Excellent | 12 | 9.8 | 100.0 |
| | Missing Data | 8 | 6.6 | |
| Total | | 122 | 100.0 | |

Qualitative Results from the Evaluation Form

- 1. What questions do you still have after attending this lecture? Please list any areas that you would like to receive additional information about or that need further clarification.
 - How can faculty relate stereotype threat to privilege-oppression? How can Ted begin to understand his White, male privilege? Based on discussion, how can a student who experiences racism not take it personally? (Doesn't seem possible).
 - More concrete best practices.
 - How to recognize and play up positive stereotypes.
 - Why international students are not "susceptible to stereotype threat" per the handout?
 - Still unsure how to advise a student with mediocre grades, unimpressive standardized test scores, and uncertain goals.
 - What do you do when a leader on campus makes culturally insensitive remarks that affect and are targeted to students?
 - It would have been nice to have more handouts/solid info about mentoring students.
 - I'm really interested in reducing stereotyped threat about competency. For example, how do you/one make the vulnerable (those being stereotyped) become more comfortable?
 - Difference in mentoring/advising/counseling. I think the student in the example may have some mental health issues not addressed by stereotype threat maybe depression.
 - Positive stereotype of a 'college graduate' aka what should students know and how should they behave. Pulling up the ladder—relate to instructors having higher expectations than the instructor would have endured.
 - It was difficult at first to tie handout one with handout two, but I do understand the connection. Title is a little misleading.
 - It would have been nice to have a shorter discussion with more focus on take-home message and techniques. The problems were already familiar to me, but the solutions tend to be unclear and difficult.
 - The solo phenomenon. How to deal with solo women, minorities, etc.
 - Not enough into on mentoring- especially if your discussion group did not discuss much advising.
 - How do you train the students in your class not to stereotype others.
 - Are booklets available for purchase/distribute?
 - Speaker referenced Claude Steele at end—would have been useful to have more uniform info about this if it was to be an important component.
 - There was really no concrete information about mentoring given.
 - More general strategies for mentoring, particularly mentoring graduate students.
 - Some problems have no solutions. Like racial discrimination in a person's mind. (If there is a solution from human society, we, at this country, should have already known, and eliminated this problem).
 - More information on how to provide efficient guidance for students (→maybe "scenarios" for such meeting?)
 - There is a need for large-scale training on mentoring. The tables with discussion on positive points of the scenario see mentoring in a much different light than the rest of the group seemed. This bias plays out in workloads in departments.
 - Perhaps an NDSU subgroup could discuss/address creating & fostering a more student-friendly (equality, fairness of treatment) campus.
 - A list of good & bad practices with regards to mentoring students.
 - I still want to learn about best practices in mentoring <u>all</u> students, not just minority students.

- Speaker is out of touch with reality that domestic (minority & majority) students are disappearing from graduate schools in science disciplines. Federal agencies recognize this problem.
- The last statement on the summary document about non-native, immigrant students.
- How do I get students to come and seek help?
- Best practices.
- How to mentor students while keeping personal experience bias out of it.
- Some academic presentation with actual learning.
- How do we train students to seek other help when they are treated in this way?
- Would have liked more specific suggestions for how to mentor <u>graduate</u> as well as undergraduate students. Nuts and bolts advice was what I thought we were getting but didn't \odot .
- I'd like those articles on supporting students as they deal with people stereotyping them.
- Is there a "cheatsheet" for advising?
- Very uninformative! Dr. Moody shot from hip and took to session whenever the ball dropped.
- Summary and conclusion of seminar was [illegible]. The info concerning student mentoring was not delivered.
- 2. What do you think were the most helpful or valuable aspects of the lecture you attended today?
 - USELESS- Not very useful.
 - Interactive participation.
 - The active learning exercise about Ted & Dewayne and subsequent discussion.
 - Suggestions for strategies.
 - The summary sheet on "Stereotype threat." This is a concept I was unfamiliar with prior to today.
 - To be more encouraging to students, table discussion was engaging.
 - Chatting with colleagues.
 - Awareness.
 - It was great to hear that my missteps can benefit students.
 - Small group discussion—hearing ideas from the rest of the table that I hadn't thought of.
 - The case study was a decent means of inspiring discussion.
 - Discovering that even "positive stereotypes" have an impact.
 - The solo phenomenon and what goes with it. Also the info about telling stories of failures and determination to inspire students.
 - Discussion with colleagues; understanding power of suggestion.
 - Talking with table-mates about the interaction. And identifying what would work.
 - Heightened awareness of the importance of <u>listening</u>, stepping out of the role of <u>expert</u>—as the mentor and <u>learn</u> from the student.
 - Getting to know more people.
 - Discussion with other members of table.
 - Working with others.
 - Table discussion.
 - Good reinforcement of social and personal factors that affect performance.
 - Table discussion.
 - The first handout. Downhill after that.
 - Learned how to deal with "stereotype threat."
 - The review of stereotype threat.
 - Example. Handouts.
 - Discussion at the table.
 - Chance to talk with others at my table, networking with others.
 - Refresher- initiated self-reflection.
 - The opportunity to work with people at our table to network & learn from each other.
 - Discussion was good.
 - Stereotype threats. Solo phenomenon.
 - Working in groups was a good activity.
 - Group discussion very useful, relevant. Interactiveness nice for after lunch.
 - Scenario.

- Table discussion of scenarios.
- Stereotype threat handout.
- Discussion of advising scenario with other faculty members and information on the best/most valuable role models (those who can disclose failure).
- Discussing scenarios with colleagues at the table allowed me to (re)interpret some assumptions of how faculty-student relationships work.
- I know I'm 40% of Ted.
- Idea of "Stereotype threat" forming.
- Get to know others from other areas in the university.
- Helpful introduction to professor as mentor to undergrads.
- Dr. Moody's evaluation talk after we have read & discussed the example at the table.
- The table mixing was good.
- Good discussion at tables.
- Table discussion.
- Had to leave early but I appreciate the discussion based approach.
- Discussion and opinions from colleagues.
- Some people at my table seemed to learn something new about ethnic/racial stereotyping.
- I think the case study was useful for understanding importance of sensitivity to race and gender.
- Table discussion that allowed exchange of opinions.
- Well-organized for small & large group discussion.
- 1) Group discussions were helpful in hearing about different perspectives of student mentoring. 2) Synopsis from the presenter was helpful too.
- The summary.
- Eye-opening.
- Group work.
- Specific examples.
- To think about how what I am saying sounds to the student.
- Discussion around the table.
- It is practical & beneficial across disciplines, making us sit at assigned tables & meet new people is good.
- Reinforcing that stereotype threat <u>is</u> real. We've heard this from other FORWARD speakers. But it's good to hear again.
- Recognition of complexities.
- I thought it was supposed to be about mentoring grad students.
- Nothing—total waste of time. Lunch was good.
- To see other people, and talk to them.
- Discussion at the table was valuable & insightful.
- 3. How could the FORWARD lecture series be improved to be more beneficial to you? What recommendations do you have for future lectures?
 - Too much information for the short time we had for the luncheon.
 - Get citations for faculty that can be used to help students overcome inferiorities.
 - It would be great to see programs that implement the advice that our speakers give. FORWARD does it, but more would be good.
 - Bring in grad students or undergrads from programs that have been successful—not just people in charge.
 - A more ambiguous discussion topic without such a clear evaluation.
 - Work directly with the diversity office on these issues—don't assume they know how to be culturally sensitive.
 - Maybe advance reading and information about topic.
 - The elements of choice. Do external standards affect the choices of women into careers. Are we really free to choose??
 - Many staff would be interested in this, but are usually not invited to attend. (Role on campus includes teaching.)

- Since Dr. Moody talked while we were supposed to be reading the handout (in every session!) she forced us to do a dual task, similar to what paragraph 2 talks about.
- A more formal lecture followed by activities would have better.
- Get other speakers like J. Moody who get group to interact & learn together.
- Provide more information about how to address short comings of Ted. Although group activity was good, less time on this would have been better.
- A lecture series or speaker about interdisciplinary collaboration with real opportunities to brain storm look for collaborative partners
- More "take home" points.
- I had trouble hearing and understanding Dr. Moody in the last part of the session.
- These are very valuable and important topics to get across; however this presenter did not provide enough structure for a productive and valuable learning session.
- More introductory remarks from the presenter would have been useful to frame/inform group discussion.
- Perhaps include actual role plays of the scenarios or activities presented (active participation).
- Acoustics of room need improvement.
- I cannot make any suggestions since this is my first FORWARD lecture.
- A luncheon on the mechanics and responsibilities of advising would be beneficial for all.
- Audience participation is useful, but not for the majority of the time—I came here to learn from the speaker who didn't deliver.
- Vary day of week (T/Th vs. MWF) for those of us that teach over noon hour.
- More practical ways of dealing with these very important and very difficult issues.
- More workshops.
- Screen the speaker first.
- Speaker should be screened to make sure that a quality seminar will be delivered.
- 4. Please provide any additional comments you have about today's lecture and/or the FORWARD program in general below or on the back of this page.
 - The document was too "full" of stereotypes—If would have been more useful to have more ambiguous situation.
 - Would have liked more faculty accountability in the scenario discussion—racism is a systemic issue that requires reflection and change. This seemed to focus on a person of color and what they need to do different while it is the system with the larger issue/problem.
 - At least this did not overlap with most of the others.
 - Handout is useful.
 - [illegible] reading, better structured speaker.
 - Not worth my time.
 - Listing athletic performance as the second point as an example of interferences (second handout) –despite the discussion—seems to be an affect (& stereotype). What did she tell us that we should not have known before today?
 - More opportunity to learn and meet others.
 - It was a little frustrating to be told to check other websites/sources to find the info instead of being given concrete ideas.
 - Prefer the presentation format rather than table group work.
 - Please don't assign tables again. I don't get to see colleagues that often and I hoped to have some time with them.
 - Complete waste of time. Waste of FORWARD money.
 - More time was needed to read the 2nd document before meaningful discussion could take place.
 - Too much time was allowed for group discussion, thus rushing the end.
 - I liked the problem-based approach but would have liked some information from the expert/speaker.
 - I lost today 3hours, and learned almost nothing. Lunch should be healthier.
 - I couldn't see the speaker as she moved to the far side of the room. Being up on the stage helps to command people's attention.