

The Lost Art of Listening: How What You're Missing is Making You Miss Opportunities
A Workshop for Academic Administrators
March 17th, 2014

Attendance

Thirteen individuals attended the training and nine completed evaluations.

Quantitative Results from the Evaluation Form

My participation in this workshop has helped me to further develop my leadership skills.

	Frequency	Percent	Cumulative Percent
Agree	7	77.8	77.8
Strongly Agree	2	22.2	100.0
Total	9	100.0	

I feel I have a better understanding of how to listen deeply.

	Frequency	Percent	Cumulative Percent
Disagree	1	11.1	11.1
Agree	6	66.7	77.8
Strongly Agree	2	22.2	100.0
Total	9	100.0	

I feel better equipped to continue with my current leadership role at NDSU after participating in this workshop.

	Frequency	Percent	Cumulative Percent
Disagree	1	11.1	11.1
Agree	8	88.9	100.0
Total	9	100.0	

I would recommend this workshop to others.

	Frequency	Percent	Cumulative Percent
Disagree	2	22.2	22.2
Agree	6	66.7	88.9
Strongly Agree	1	11.1	100.0
Total	9	100.0	

How would you rate the overall quality of this workshop?

	Frequency	Percent	Cumulative Percent
Average	3	33.3	37.5
3.50	1	11.1	50.0
Above Average	4	44.4	100.0
Missing Data	1	11.1	
Total	9	100.0	

Qualitative Results from the Evaluation Form

1. What questions do you still have about leadership and the skills necessary to be effective in your leadership position after attending this workshop? Please list any topics related to leadership that you would like to receive additional information about or ideas that need further clarification.
 - Maybe more examples from academic setting.
2. What do you think were the most helpful or valuable aspects of this workshop?
 - Using questions to help you listen and understand the other person better.
3. What is one tip or strategy you learned today that you will be able to implement to improve your leadership skills?
 - Ask open-ended questions about peoples' needs.