

FORWARD
Building a Culture of Communication:
A Leadership Workshop for Academic Administrators
March 16th, 2015

Attendance

Seventeen participants attended the training, and 15 completed evaluations.

- Of those who completed evaluations, 11 (73.3%) identified as administrators, and four (26.7%) identified as staff.

Quantitative Results from the Evaluation Form

My participation in this workshop has helped me to further develop my leadership skills.

	Frequency	Percent	Cumulative Percent
Agree	7	46.7	46.7
Strongly Agree	8	53.3	100.0
Total	15	100.0	

I feel I have a better understanding of how to create a culture of communication in my unit.

	Frequency	Percent	Cumulative Percent
Agree	8	53.3	53.3
Strongly Agree	7	46.7	100.0
Total	15	100.0	

I feel better equipped to continue with my current leadership role at NDSU after participating in this workshop.

	Frequency	Percent	Cumulative Percent
Disagree	1	6.7	6.7
Agree	8	53.3	60.0
Strongly Agree	6	40.0	100.0
Total	15	100.0	

I would recommend this panel discussion to others.

	Frequency	Percent	Cumulative Percent
Agree	6	40.0	40.0
Strongly Agree	9	60.0	100.0
Total	15	100.0	

How would you rate the overall quality of this workshop?

	Frequency	Percent	Cumulative Percent
Average	2	13.3	13.3
Above Average	6	40.0	53.3
Excellent	7	46.7	100.0
Total	15	100.0	

Qualitative Results from the Evaluation Form

1. What do you think were the most helpful or valuable aspects of this workshop?

- Using real-life stories as illustrations.
- The 21 tips list.
- Great across the board.
- Sharing ideas.
- How to use body language to monitor the flow of a round robin.
- Actual, specific ideas, not just “theory”.
- The small group exercise. The facilitator (Claudia) also has an engaging presentation style.

2. What is one tip or strategy you learned today that you will be able to implement to improve your leadership skills?
 - Eliminate group think.
 - Make sure to thank people for their feedback/input even if said negatively.
 - Methods to draw out opinions and ideas from others.
 - Twenty-one suggestions idea was great.
 - How to use body language to monitor the flow of a round robin.
 - Group think cons...
 - I learned several in the discussion of 21 strategies.

3. How could this workshop be improved to be more beneficial to you?
 - More of using real-life stories as illustrations.
 - Do it at a different time – too bad people heard the same thing twice.
 - More participation.
 - Handout with list of tips.
 - Would be interested in hearing more about diversity of thought vs. group think as a continuum. How to balance diversity with efficiency.

4. Please provide any additional comments you have about today's workshop and/or the FORWARD program in general below or on the back of this page.
 - Thanks!
 - Great workshop! Thanks.
 - Thanks!