Your first STOP for support.

IT HELP DESK
Quentin Burdick Building 150
701-231-8685
ndsu.helpdesk@ndsu.edu • ndsu.edu/helpdesk
Like us on facebook.com/NDSUHelpDesk
Follow us on @NDSUHelpDesk

ndsu.edu/its/new-student-checklist
Your IT Accounts
Your IT Accounts

FirstName.LastName
Password resets every 90 days

Used to access:
Campus Connection
Email (@ndus.edu)

FirstName.LastName
Password stays the same

Used to access:
Blackboard
Computer Labs
Library Services
Wired / Wireless Network
Activate your IT Accounts

ndsu.edu/its/new-student
Your Email Account

Microsoft Office 365

- Email, Calendar, Skype for Business, OneDrive (1TB Storage)
Your NDSU Email Account

Go to ndsu.edu → Online Services → Email

• FirstName.LastName@ndus.edu
• NDUS password (90 day reset)

Email is an official communication channel

• Messages about courses, tuition
• Important deadline reminders

Student Email Policy 609:
You are responsible to receive / read
Online Services
Blackboard
Campus Connection
Email
IT Help Desk
Libraries
One Stop
Student Success Collaborative
Connect to the Internet
Connect to Wireless

• Wireless is available campuswide
• Need to complete one-time setup for each device
• More information: ndsu.edu/wireless
NDSU Students
Stay Connected
With Eduroam
## Residence Halls:

Connect your devices to the Internet

<table>
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<tr>
<th>Connect Wirelessly</th>
<th>Wired connection only</th>
<th>Not compatible with the network</th>
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<td>Laptops</td>
<td>Apple TV</td>
<td>Google Chromecast</td>
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<tr>
<td>Smartphones</td>
<td>PlayStation</td>
<td>Kindle (earlier than Kindle Fire)</td>
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<tr>
<td>Chromebook</td>
<td>Printers</td>
<td>Nintendo DS or 3DS</td>
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<tr>
<td>iPads, iPods</td>
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<tr>
<td>Kindle Fire</td>
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<tr>
<td>Microsoft Surface</td>
<td>Smart TVs</td>
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</tr>
</tbody>
</table>

ndsu.edu/its/internet
Learning and Collaboration Tools
Google Apps at NDSU

Provides access to:

- Google Drive
- Google Sites
- YouTube

ndsu.edu/its/google-apps
Many instructors use Blackboard to...

- Share course syllabi and materials
- Distribute class assignments
- Assign tests
- Post grades and feedback
- Facilitate student collaboration

If an instructor uses Blackboard, you are automatically enrolled in the Blackboard course
Blackboard

Log in to Blackboard

- ndsu.edu/blackboard
- NDSU electronic ID and password
Computer Labs

46 computer labs
PCs and Macs

Popular Software
Microsoft Office

Course-related and specialty software
SPSS, MATLAB, Adobe Illustrator, InDesign and Photoshop

Some open 24-hours (NDSU Card access)

Minimal downtime for maintenance
Printing on Campus

500 pages / semester
• Can purchase more

Go-Print touchscreen stations at each printer
1. Select name
2. Select document
3. Swipe NDSU Card

Print from your laptop
• ndsu.edu/its/laptop-printing
Free Software for Students

University approved and provided by Information Technology

NDSU INFORMATION TECHNOLOGY
Free Mobile Apps for Students

Office Apps

Google Apps

Tegrity Lecture Capture

Blackboard Mobile
IT Security:
Protect yourself and others
Protect Your Accounts

Passwords
• Make passwords long and complex
• Unique account, unique password
• Keep passwords safe

Using Public Computers
• Use secure sites when accessing personal info
• Ensure “remember me” is unchecked
• Log off when finished
Protect Your Devices

Password-protect or lock

Regularly update...

• Operating System
• Software, applications

Install anti-virus

• Recommended options for personal use
  • Microsoft Security Essentials, Defender (Windows)
  • Avast, AVG (Mac)

Back up your data
Phishing

Cybercriminals attempt to steal money, information

Tips on how to detect phishing scams:

• Verify the original sender by examining the sender's address carefully
• Check for spelling and grammar errors
• Carefully examine hyperlinks
• Check for threatening language
• Consider whether the offer is too good to be true

No one from NDSU will ever ask for your password
Your NDUS account will expire soon

We strongly advise you to update your account and resolve this issue. To avoid any interruption, click here to update your account.

Failure to do this may lead to your account being suspended or de-activated

ITS Help Desk
NDUS Email Service
Use Technology Responsibly

Illegal sharing / downloading copyright music, movies, software

• Strictly prohibited; it can be detected
• Students have paid thousands of dollars in fines to the recording industry
• Remove peer-to-peer programs before coming to campus
Acceptable Use Policy

Policy governs use of computers at NDSU

• Copy in your orientation packet

Do not use technology to...

• Harass, threaten, interfere with others
• Plagiarize or steal another person’s work
• Send inappropriate material
Discover more technology services and resources
IT Help Desk
QBB 150

Help with accounts, Blackboard, email, wireless and other services

Check-out equipment
- Digital video and still cameras
- GoPro cameras
- Laptop computers

Large format printing
Technology Learning & Media Center

- Assistance with class projects, software
- Video and audio recording studios
- Video and audio capture, editing and conversion
- Free technology workshops
- Special software including Adobe Creative Cloud
Looking for a job?

Get a job at NDSU Information Technology

- Conveniently on campus
- Variety of positions, not just technical
- Hands-on experience, great resume builder

ndsu.edu/sts